

Together, we boldly
embrace the future.

OVERVIEW



BINKABI
Courage



At a Glance



Our strategic aspiration

Becoming Africa's preferred gateway



Our purpose

Empowering your prosperity



Our values

Integrity

We are truthful, ethical and committed to doing the right thing.

Innovation

We are creative, bold and embrace doing things differently, with our customers in mind.

Trust

We believe in, count and rely on each other to deliver consistently and walk the talk.

Courage

We speak up, hold each other to account and challenge each other to constantly improve.

Respect

We value everyone and treat them with respect and fairness.

Our 5 business lines



Personal Financial Services



Corporate Banking



International Banking



Treasury Services



Private Banking

Collaborators

417

Clients

+50,000

At a Glance

Our accolades in 2023

Bank One continues to attract local, regional and international recognition for its various achievements and received a number of accolades in 2023 as outlined below:

CFI.co Awards 2023

Best International Banking Services (Indian Ocean) 2023



Best Custodian Bank 2023



Global Retail Banking Innovation Awards 2023

Best Mass Affluent Banking Offering (Highly Acclaimed Category)



Global Finance SME Bank Awards 2023

Best SME Bank (Mauritius) 2023



Global Finance World's Best Private Banks Awards 2023

Best Private Bank in Mauritius 2023



12th Africa Bank 4.0 Summit (SADC Region)

Most Influential Retail Banker of the Year (SADC Region)
Bhavya Shah, Head of Personal Financial Services



Mauritius Best Employer Brand Awards 2023

Mauritius Best Employer Brand



Business Registration No:

C07040612

Registered office:

16, Sir William Newton Street
Port Louis, Mauritius

Telephone: (230) 202 9200

Fax: (230) 212 8883

Website: www.bankone.mu

Main correspondent banks:

Abu Dhabi Commercial Bank
Bank Of China Johannesburg Branch
Citibank NA, London
Citibank NA, New York
DBS Bank Ltd
I and M Bank Ltd
I & M Bank (Uganda) Limited
JP Morgan Chase Bank
Mashreqbank Psc.
Mizuho Bank, Ltd.
CRDB Bank Plc
SBM Bank (Mauritius) Ltd, Mumbai
Standard Bank Of South Africa Limited
Sumitomo Mitsui Banking Corporation
BNI Madagascar

Nature of business:

Bank One is licensed by the Bank of Mauritius (BOM) to carry out banking business in Mauritius.

The Bank also holds the following licences issued by the Financial Services Commission of Mauritius:

- Licence to act as Insurance Agent in Mauritius
- Licence for distribution of financial products in Mauritius
- Investment Adviser (Unrestricted) Licence in Mauritius
- Custodian Licence
- Custodian Services (NON-CIS) Licence

External Auditors:

Deloitte
7th-8th Floor
Standard Chartered Tower
19-21 Bank Street
Cybercity
Ebene
Mauritius

At a Glance

From Africa, for Africa

Our presence

Madagascar, Kenya, Uganda, Rwanda, Tanzania, Mauritius

Our country coverage

Malawi, Nigeria, Ivory Coast, Botswana, Namibia, Ghana, Senegal, South Africa, Democratic Republic of Congo (DRC)



Branch & Corporate Office network

Branch

Bank One City Centre & Main Branch
16, Sir William Newton street, Port Louis

Curepipe
A10, Royal Road, Curepipe

Flacq
Charles de Gaulle Street, Central Flacq

Rose Belle
G-29, Centre Commercial du Vieux Moulin, Rose Belle

Rose Hill
342, Royal Road, Rose Hill

Quatre Bornes
74, St Jean Road, Quatre Bornes

Vacoas
John Kennedy Avenue, Vacoas

Corporate Office

Bank One Waterfront
Astrolabe Building, Port Louis Waterfront, Port Louis

Bank One Waterfront
Bank One City Centre



Phone
+230 202 9200

Email
contactcentre@bankone.mu

At a Glance

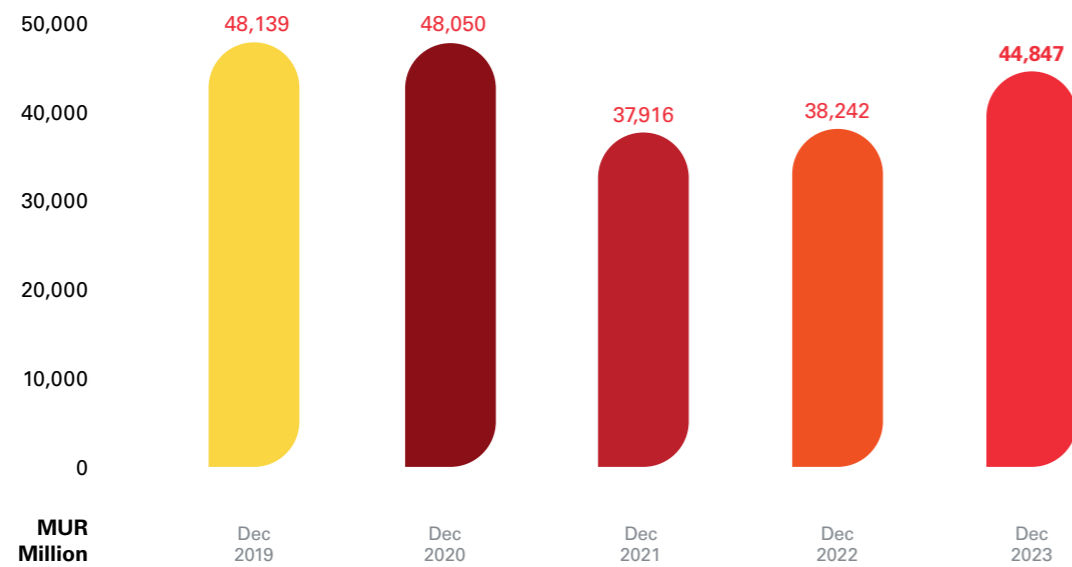
Milestones 2023



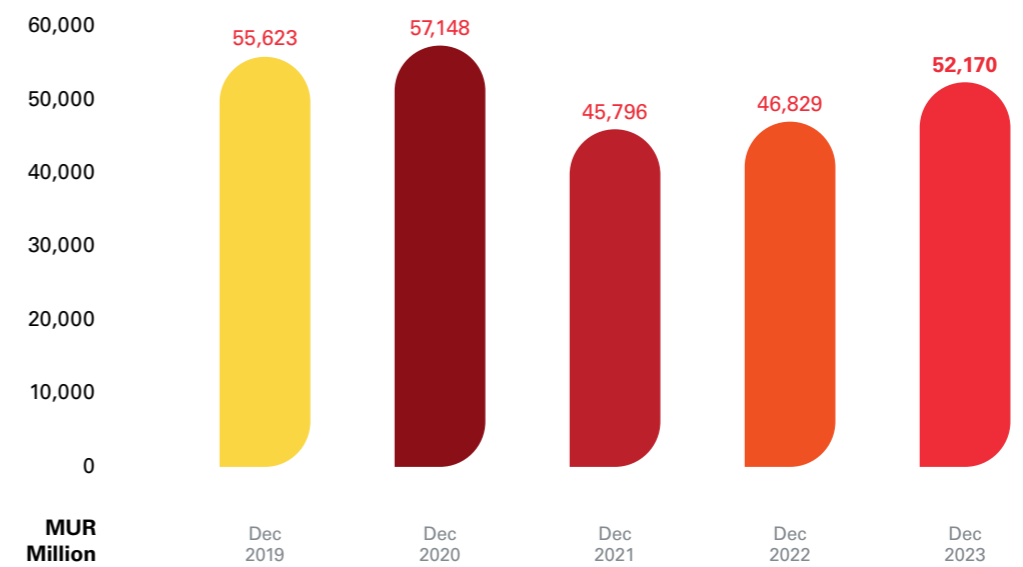


Financial highlights

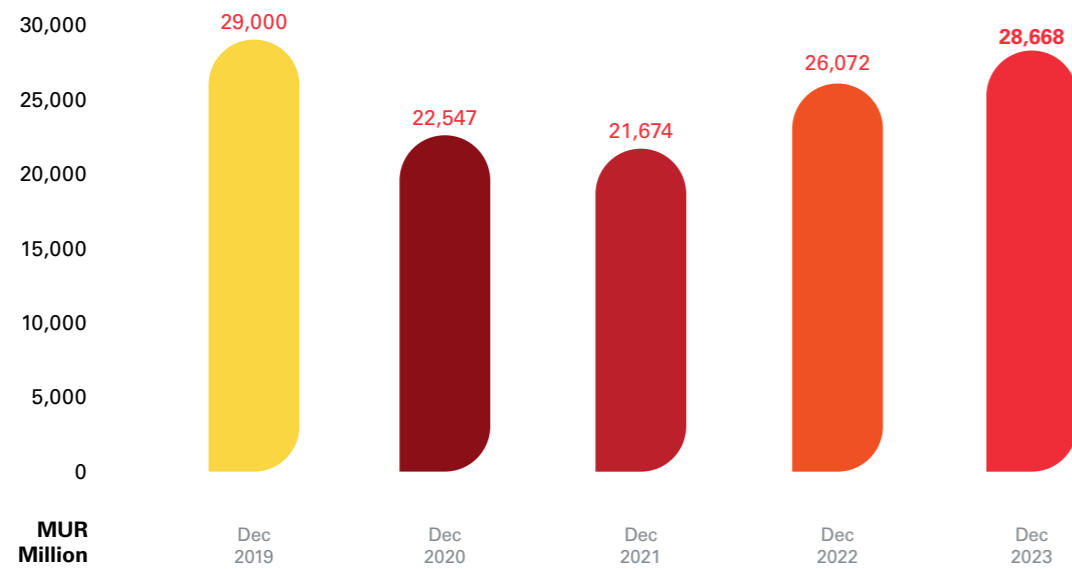
Total Deposits



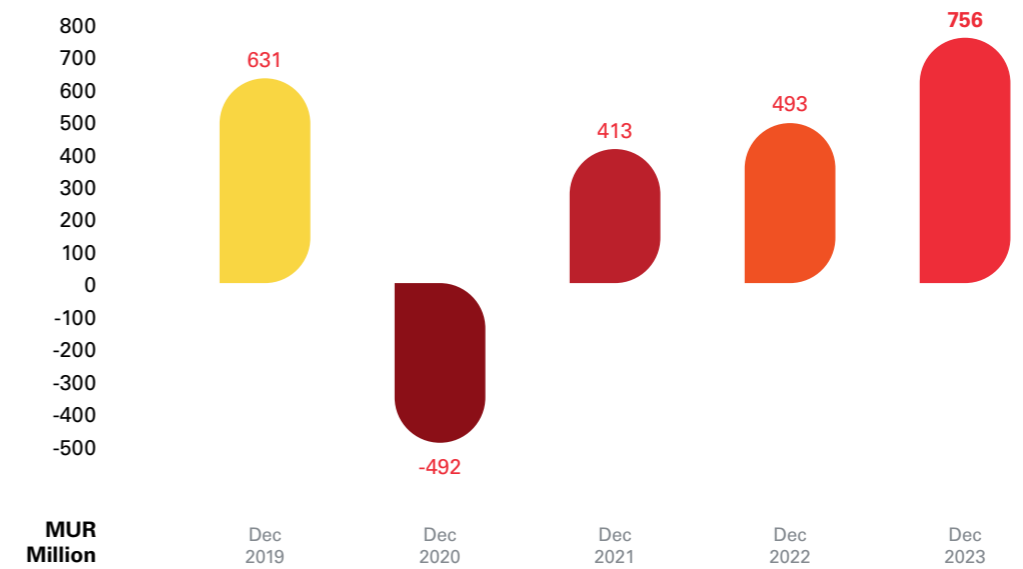
Total Assets



Gross Advances



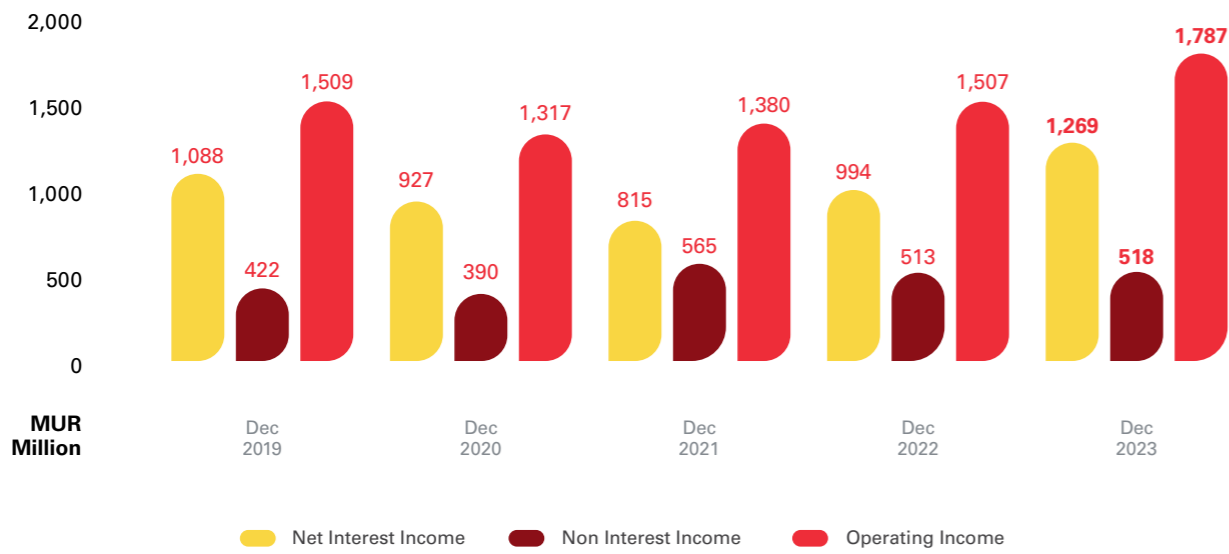
Profit after tax



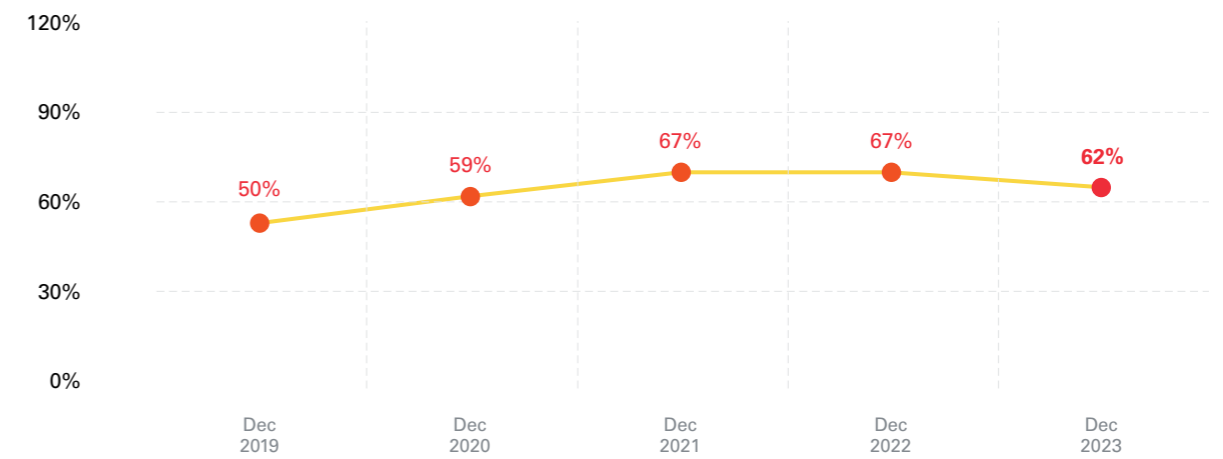


Financial highlights

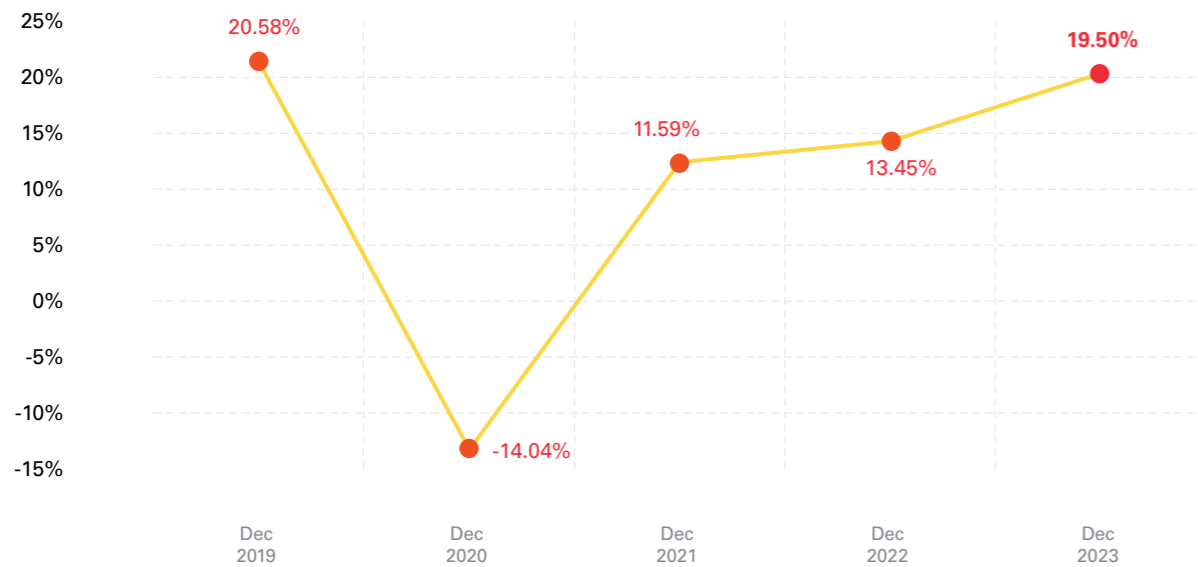
Net Interest, Non Interest and Operating Income



Cost to Income ratio



Return on Equity



Capital Adequacy Assessment

